

Tips for renting a car through HAPPYCAR

No worries, renting a car is easy and fun for exploring the surroundings and foreign countries! Make sure you do it the right way by following these important steps below.

The 4 things you should not forget!

1. The first and most important thing, **print the voucher** which you received from us! The voucher can be found in the confirmation sent by email.
2. When picking up the rental car, always use a **valid credit card!** **No debit cards**, these ones will not be accepted by the local car rental office!
3. This credit card needs to be on the name of the driver!
4. Make sure you have a **valid ID card and driver's license**.

**Just got your driver license or about to turn 21? Please look at the conditions and check if you can rent a car from the provider. This differs between countries, cars and providers!*

If you want to start a road trip outside of Europe

- In case you want to drive outside of Europe you need an international driver's license, this is a translation of your original driver license. For this reason, you need to show both your original driver license and international driver's license.

**Regulations for an international driver's license differ per country; therefore, always check the regulations for each country.*

In case of a breakdown

- Contact the local car rental company, you can find the telephone number on the documents you received at the pick-up location.
- Stay by the rental car till the tow truck arrives.
- **Always inform the local rental company!** They need to approve rental car repairs.

Do you need to take an insurance of the local provider?

- If you booked an insurance from HAPPYCAR, you generally do not need to take the insurance of the local car rental company. **Please contact our customers service beforehand if there are any doubts!** Note that despite taking HAPPYCAR's insurance, the local provider is still allowed to offer you one. However, you are not forced to take it!

If you want to save money on your rental car...

- Rent the car **at the airport**, this could save up to €5 a day.
- We recommend to **rent the car at least two weeks** in advance so you pay less and have more rental options available.
- **Rental days last for 24 hours!** So be sure you choose the right pick-up and return times.
- In some situations, it could be cheaper to use your **own navigation**, most of the apps on smartphones have offline maps available. Do not forget your charger!
- **Spain, Italy and Portugal** are the cheapest South-European rental car destinations. For example, prices for Barcelona, Faro, Rome or Palma de Mallorca already start at €4 a day.

Contact details HAPPYCAR:

HAPPYCAR NL (<https://www.happy-car.nl/>)

- Tel: 0800-0202757
- Outside the Netherlands: 0049 - (0)40 609 43 03 27

Monday till Friday: 09:00- 17:00

Or send an email to boeking@happy-car.nl

German: [Happy-car.de](https://www.happy-car.de), French: [Happy-car.fr](https://www.happy-car.fr), Spanish: [Happy-car.es](https://www.happy-car.es), Italian: [Happy-car.it](https://www.happy-car.it)